



NORTH AMERICAN APPLIANCE GROUP

FOR IMMEDIATE ATTENTION OF YOUR SERVICE DEPARTMENT

Service Pointer



4317469C
December 2009

SXS Refrigerators

Noise when running
Models: See attached List

CUSTOMER CONCERN:

Buzzing or rattling noise from the bottom of the refrigerator.


CAUSE:

Condenser tubes touching or Condenser mounting screws loose. This is associated with refrigerators equipped with EM2Z80HLT compressors. Noise can be intermittent, occurring after:

- Adjusting door level
- Adjusting rollers
- Product cool down
- Opening/closing of doors
- Loading of doors
- Any cabinet shifting

CORRECTION PROCEDURE:

⚠ WARNING



Electrical Shock Hazard

Disconnect power before servicing.

Replace all parts and panels before operating.

Failure to do so can result in death or electrical shock.

Disconnect power to the refrigerator. There are three different condenser configuration. Refer to the serial number range to determine the appropriate remedy.



Serial Number Range SW30 – SY17

Inspect for tubes touching at the condenser assembly. Pull tubes apart or add rubber dampening material (2319835) between the tubes, see figure 1.

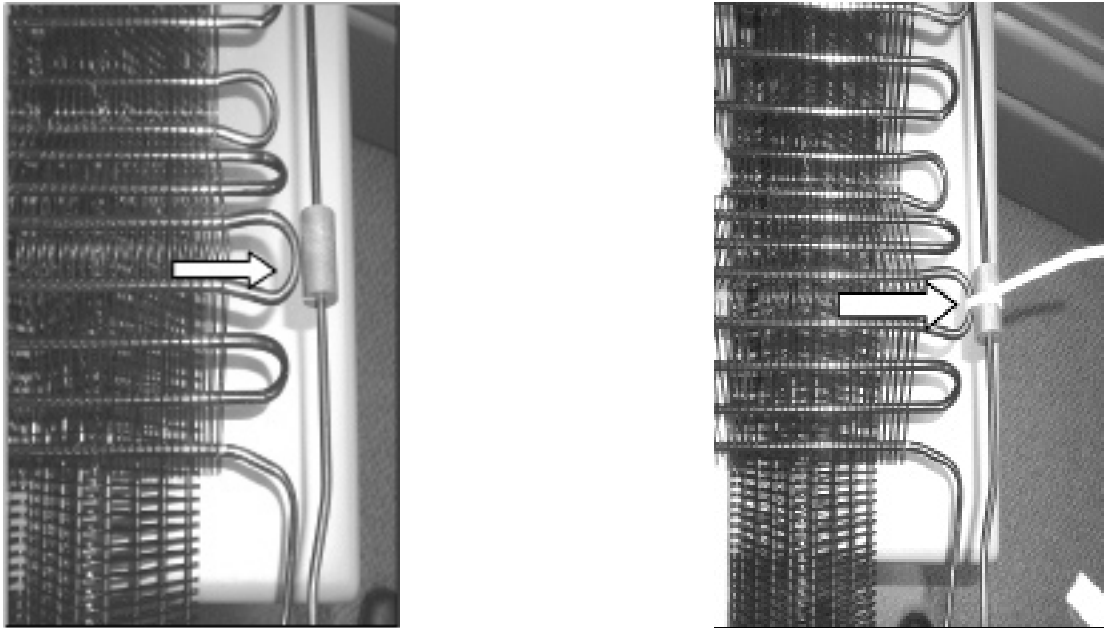


Figure 1

Serial Number Range SY17 – SY31

The screws holding the condenser assembly to the deck rail may be loose. If the screws are loose, order and install 4 (four) foam pads, part # 2217070. Insert foam pads between the rail and the condenser tubes as indicated by the arrows depicted in figure 3. .

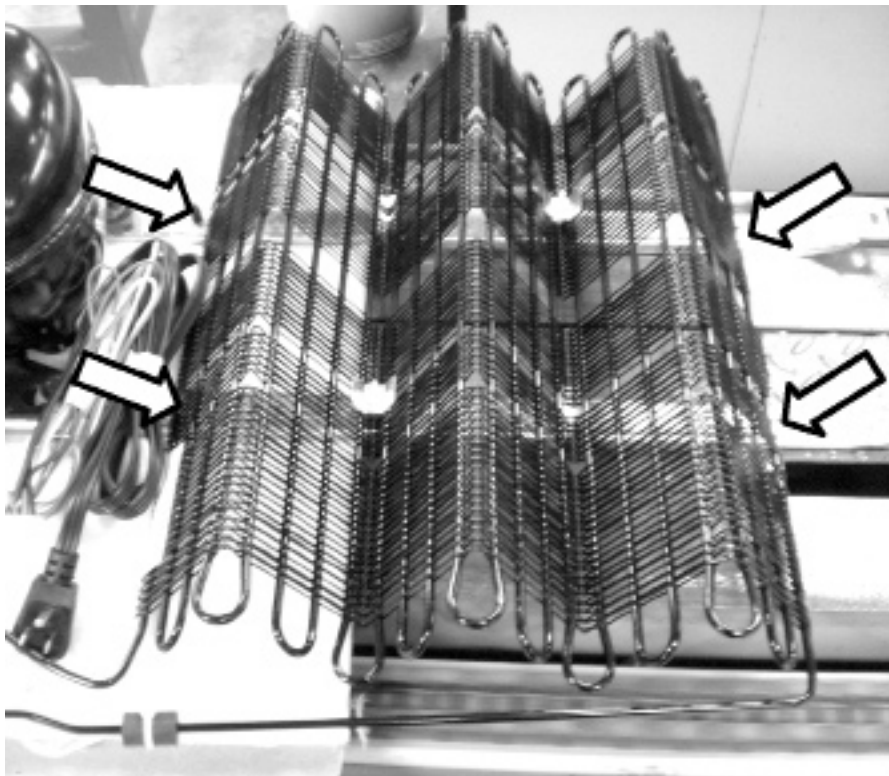


Figure 3

Models:				
ASD2511WRB00	ED5HVEXVB03	GD5DHAXVQ02	KSRK25FVMS01	MSD2254VEB00
ASD2511WRW00	ED5HVEXL02	GD5DHAXVQ03	KSRK25FVMS02	MSD2254VEB01
ASD2522WEB00	ED5HVEXL03	GD5DHAXVY01	KSRK25FVMS03	MSD2254VEQ00
ASD2522WED00	ED5HVEXVQ02	GD5DHAXVY02	KSRK25FVSS01	MSD2254VEQ01
ASD2522WES00	ED5HVEXVQ03	GD5RVAXVA01	KSRK25FVSS02	MSD2254VEW00
ASD2522WEW00	ED5KVEXVB00	GD5RVAXVA02	KSRK25FVSS03	MSD2254VEW01
ASD2522WEW01	ED5KVEXL00	GD5RVAXVB01	KSRK25FVWH01	MSD2254VEY00
ASD2524VEB01	ED5KVEXVQ00	GD5RVAXVB02	KSRK25FVWH02	MSD2254VEY01
ASD2524VED01	ED5LHAXWB00	GD5RVAXVB03	KSRK25FVWH03	MSD2274VEA00
ASD2524VES01	ED5LHAXWQ00	GD5RVAXVQ01	KSRV22FVBL00	MSD2274VEB00
ASD2524VES02	ED5LTAXVB00	GD5RVAXVQ02	KSRV22FVBL01	MSD2274VEM00
ASD2524VEW01	ED5LTAXVB01	GD5RVAXVQ03	KSRV22FVBL02	MSD2274VEW00
ED5FHAXVA01	ED5LTAXVL00	GD5RVAXVY01	KSRV22FVBT00	MSD2550VEB00
ED5FHAXVA02	ED5LTAXVL01	GD5RVAXVY02	KSRV22FVBT01	MSD2550VEB01
ED5FHAXVB01	ED5LTAXVQ00	GD5RVAXVY03	KSRV22FVBT02	MSD2550VES00
ED5FHAXVB02	ED5LTAXVQ01	GS5DHAXVA01	KSRV22FVMS00	MSD2550VES01
ED5FHAXVL01	ED5LVAXWB00	GS5DHAXVB01	KSRV22FVMS01	MSD2550VEU00
ED5FHAXVQ01	ED5LVAXWQ00	GS5DHAXVQ01	KSRV22FVMS02	MSD2550VEU01
ED5FHAXVQ02	ED5LVAXWS00	GS5DHAXVY01	KSRV22FVSS00	MSD2550VEW00
ED5FHAXVS01	ED5LVAXWT00	GS5SVAXVA01	KSRV22FVSS01	MSD2550VEW01
ED5FHAXVS02	ED5PBAXVA01	GS5SVAXVB01	KSRV22FVSS02	MSD2552VEA00
ED5FHAXVT01	ED5PBAXVB01	GS5SVAXVQ01	KSRV22FVWH00	MSD2552VEB01
ED5FHAXVT02	ED5PBAXVL01	GS5SVAXVY01	KSRV22FVWH01	MSD2552VEW00
ED5FHAXVY01	ED5PBAXVQ01	KSRC25FVWH01	KSRV22FVWH02	MSD2552VEW01
ED5FHAXVY02	ED5PBAXVT01	KSRG25FVBL01	KSRX25FVBL01	MSD2552VEY00
ED5FVAXWL00	ED5PBAXVY01	KSRG25FVMS01	KSRX25FVBL02	MSD2552VEY01
ED5GNDXWD00	ED5VHEXVB00	KSRG25FVWH01	KSRX25FVBL03	MSD2572VEB00
ED5HHAXVB02	ED5VHEXVB01	KSRK25FVBL01	KSRX25FVMS01	MSD2572VES00
ED5HHAXVB03	ED5VHEXVL00	KSRK25FVBL02	KSRX25FVMS02	MSD2572VEW00
ED5HHAXVL02	ED5VHEXVL00	KSRK25FVBL03	KSRX25FVMS03	MSD2576VEA00
ED5HHAXVL03	ED5VHEXVQ00	KSRK25FVBT01	KSRX25FVWH01	MSD2576VEB00
ED5HHAXVQ02	ED5VHEXVQ01	KSRK25FVBT02	KSRX25FVWH02	MSD2576VEM00
ED5HHAXVQ03	GD5DHAXVA01	KSRK25FVMK01	KSRX25FVWH03	MSD2576VEW00
ED5HVAXVL02	GD5DHAXVB01	KSRK25FVMK02	MSD2254VEA00	MSD2578VEB00
ED5HVAXVL03	GD5DHAXVB02	KSRK25FVMK03	MSD2254VEA01	MSD2578VEW00
ED5HVEXVB02	GD5DHAXVQ01			



Bulletin de service

GROUPE NORD-AMÉRICAIN DES APPAREILS MÉNAGERS

POUR COMMUNICATION IMMÉDIATE AU DÉPARTEMENT DE SERVICE



4317469C

Déc. 2009

Réfrigérateurs SXS

Bruyant

Modèles: Voir la liste

PLAINTÉ DU CLIENT:

Ronronnement ou vibration venant du bas du réfrigérateur.


CAUSE:

Les tuyaux du condenseur se touchent ou les vis du condenseur sont desserrées. Ceci est associé avec les compresseurs EM2Z80HLT. Le bruit peut être intermittent et venir suite à::

- Ajustement de porte
- Ajustement des pattes
- Refroidissement de l'appareil
- Ouverture/fermeture de porte
- Chargement de portes
- Tout mouvement du cabinet

PROCÉDURE:

⚠ WARNING



Electrical Shock Hazard
Disconnect power before servicing.
Replace all parts and panels before operating.
Failure to do so can result in death or electrical shock.

Débranchez l'appareil. Il y a trois configurations de condenseurs différentes. Référez-vous au code de série afin de déterminer le remède approprié..



Séries entre SW30 – SY17

Inspectez les tuyaux touchant au condenseur. Tirez-les ou ajoutez du caoutchouc (2319835) entre les tuyaux, voir figure 1.

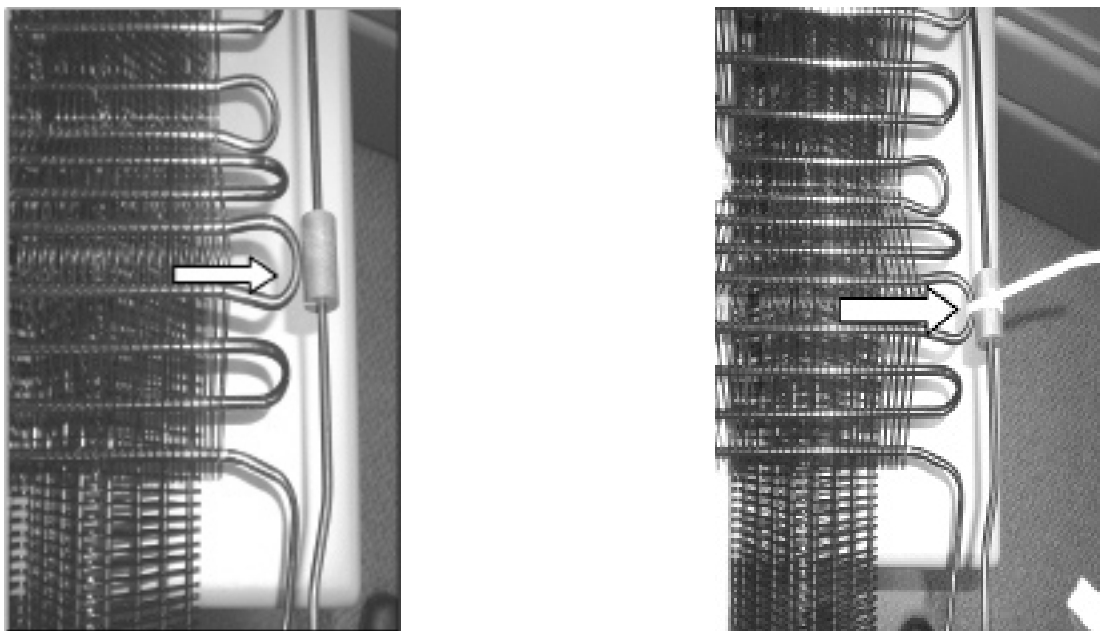


Figure 1

Séries entre SY17 – SY31

Les vis retenant le condenseur sont desserrées. Si elles le sont commandez 4 joints de mousse # 2217070. Insérez les joints entre le support et les tubes du condenseur, voir figure 3. .

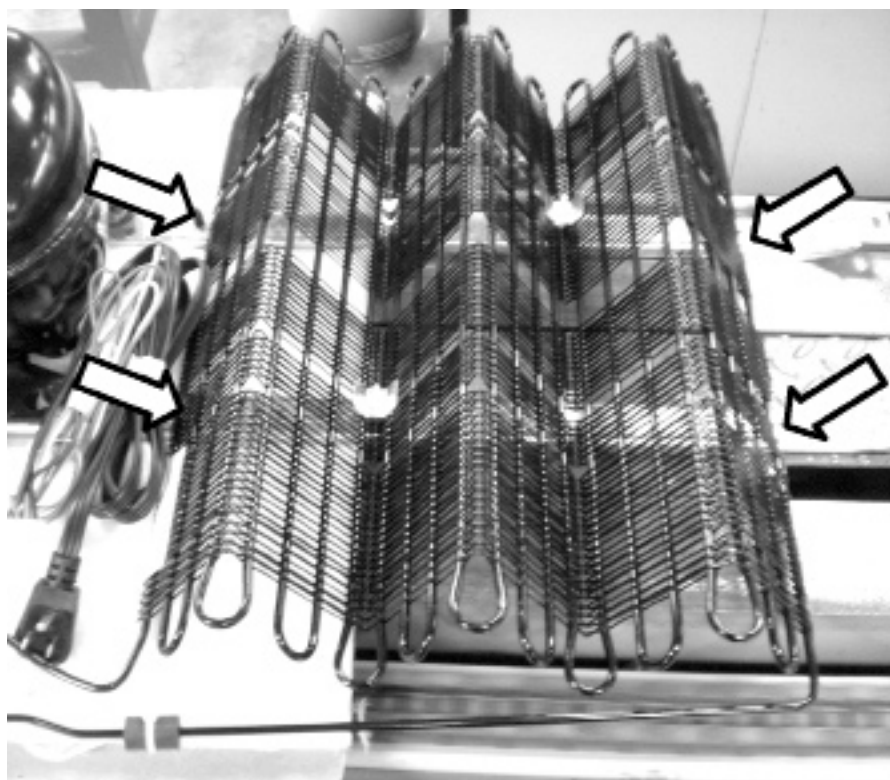


Figure 3

Models:				
ASD2511WRB00	ED5HVEXVB03	GD5DHAXVQ02	KSRK25FVMS01	MSD2254VEB00
ASD2511WRW00	ED5HVEXL02	GD5DHAXVQ03	KSRK25FVMS02	MSD2254VEB01
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ASD2522WEW01	ED5KVEXL00	GD5RVAXVB01	KSRK25FVWH01	MSD2254VEY00
ASD2524VEB01	ED5KVEXVQ00	GD5RVAXVB02	KSRK25FVWH02	MSD2254VEY01
ASD2524VED01	ED5LHAXWB00	GD5RVAXVB03	KSRK25FVWH03	MSD2274VEA00
ASD2524VES01	ED5LHAXWQ00	GD5RVAXVQ01	KSRV22FVBL00	MSD2274VEB00
ASD2524VES02	ED5LTAXVB00	GD5RVAXVQ02	KSRV22FVBL01	MSD2274VEM00
ASD2524VEW01	ED5LTAXVB01	GD5RVAXVQ03	KSRV22FVBL02	MSD2274VEW00
ED5FHAXVA01	ED5LTAXVL00	GD5RVAXVY01	KSRV22FVBT00	MSD2550VEB00
ED5FHAXVA02	ED5LTAXVL01	GD5RVAXVY02	KSRV22FVBT01	MSD2550VEB01
ED5FHAXVB01	ED5LTAXVQ00	GD5RVAXVY03	KSRV22FVBT02	MSD2550VES00
ED5FHAXVB02	ED5LTAXVQ01	GS5DHAXVA01	KSRV22FVMS00	MSD2550VES01
ED5FHAXVL01	ED5LVAXWB00	GS5DHAXVB01	KSRV22FVMS01	MSD2550VEU00
ED5FHAXVQ01	ED5LVAXWQ00	GS5DHAXVQ01	KSRV22FVMS02	MSD2550VEU01
ED5FHAXVQ02	ED5LVAXWS00	GS5DHAXVY01	KSRV22FVSS00	MSD2550VEW00
ED5FHAXVS01	ED5LVAXWT00	GS5SVAXVA01	KSRV22FVSS01	MSD2550VEW01
ED5FHAXVS02	ED5PBAXVA01	GS5SVAXVB01	KSRV22FVSS02	MSD2552VEA00
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ED5HHAXVQ03	GD5DHAXVA01	KSRK25FVMK01	KSRX25FVWH03	MSD2576VEW00
ED5HVAXVL02	GD5DHAXVB01	KSRK25FVMK02	MSD2254VEA00	MSD2578VEB00
ED5HVAXVL03	GD5DHAXVB02	KSRK25FVMK03	MSD2254VEA01	MSD2578VEW00
ED5HVEXVB02	GD5DHAXVQ01			